PNGCONNECT
PAPUA NEW GUINEA PREMIER DOMAIN HOSTING
DOMAIN REGISTRATION - DOMAIN/WEB HOSTING
ANTI-SPAM SOLUTIONS - WIRELESS ROUTER INSTALLATIONS

P.O. Box 7077
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Hosting & Services Plans 2015

Basic Plan	Standard Plan	Value Plan	Premium Plan
K50/per month	K100/per month	K200/per month	K400/per month
1 domain	3 domains	7 domains	15 domains
7 mailboxes	15 mailboxes	30 mailboxes	60 mailboxes
200MB disk space	400Mb disk space	1GB disk space	2GB disk space
2GB monthly traffic	4GB monthly traffic	10GB monthly traffic	20GB monthly traffic
1 MySQL database	2 MySQL databases	5 MySQL databases	10 MySQL databases
1 website	3 websites	7 websites	15 websites
		Control Panel	Control Panel

- ✓ **Domain name registration**
- ✓ **Domain name redelegation**
- ✓ **Domain name hosting**
- ✓ **Mailbox hosting**
- ✓ **Website hosting**
- ✓ **Multi-domain accounts**
- ✓ **Hosted Exchange Server**
- ✓ **Online anti-spam filtering BEFORE mail gets to your mail server**
- ✓ **Supply and installation of wireless routers**
- ✓ **Website design through Cybermasta Ltd**

World Class Web Hosting Packages

If you are looking for **world class web hosting**, PNGconnect's services run on powerful Australian Servers for a faster and better browsing experience! We utilise a cluster of servers dedicated to specific tasks to achieve higher performance.

Web Hosting Features and Benefits

Multi Server Clustering for the Optimal Performance in Web Hosting
PNGconnect's web hosting services run on powerful Australian Servers for a faster and better browsing experience! We utilise a cluster of servers dedicated to specific tasks to achieve higher performance. A total of 7 or more servers (web hosting, database, mail, DNS, and control panel) are utilised to deliver our web hosting services for each account. This means that there is no contention among different services to fully utilise the server's capacity. It is one of the reasons why PNGconnect is the best choice for your web host in Papua New Guinea.

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Hosting Plans	Description	Annual Fee
BASIC	This plan allows for the hosting of 1 domain name, 1 website, 7 mailboxes, 200MB disk space and 2GB monthly traffic, 1 MySQL database	**K600.00**
STANDARD	This plan allows for multi-domain hosting of up to 3 domain names, 3 websites, 15 mailboxes, 400MB disk space and 4GB monthly traffic, 2 MySQL databases	**K1,200.00**
VALUE	This plan allows for multi-domain hosting of up to 7 domain names,7 websites, 30 mailboxes, 1GB disk space and 10GB monthly traffic, 5 MySQL databases	**K2,400.00**
PREMIUM	This plan allows for multi-domain hosting of up to 15 domain names, 15 websites, 60 mailboxes, 2GB disk space and 20GB monthly traffic, 10 MySQL databases	**K4,800.00**
MAIL ONLY	This plan allows for the hosting of 1 domain name, 3 mailboxes, 100MB disk space and 2GB monthly traffic - no website	**K360.00**
ONLINE ANTI-SPAM FILTERING	Online anti-spam filtering for companies/organisations with their own mail server. Mail get filtered BEFORE it gets to your server. This service is offered at K360/per annum/per block of 10 mailboxes	**K360/10 mailboxes**
ADDITIONAL MAILBOXES	additional mailboxes can be added to any plan	**K60.00**
PNGmail MAILBOX	Get your own email address styled "yourname@pngmail.net". Access your mailbox from any ISP anywhere in the world!	**K60.00**
Hosted Exchange OWA	25GB storage, attachments up to 100MB, Shared calendar and contacts: Users can compare calendars to schedule meetings and have access to collaboration features like shared calendars, groups, global address lists, external contacts, tasks, etc.	**K20.00/per user/month**
Hosted Exchange OWA UNLIMITED	UNLIMITED storage, archiving, Shared calendar and contacts: Users can compare calendars to schedule meetings and have access to collaboration features like shared calendars, groups, global address lists, external contacts, tasks, etc.	**K35.00/per user/month**
OTHER FEES	**Domain registration fee for .com.pg domains**, for 2 years	**K300.00**
	Domain registration fee for .gov/org.pg domains, for 2 years	**K100.00**
	Domain registration fee for .com, .net, .org domains, for 2 years	**K100.00**
	Domain name renewal - 2 years	**K150.00**
	Account setup fee	**K100.00**
	Account reconnection fee	**K150.00**
	Domain processing fee	**K100.00**
	Dedicated IP address, per annum	**K150.00**

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	COMODO SSL certificate, per annum	**K250.00**
	Security deposits are payable on all plans, additional mailboxes and PNGmail	
ROUTERS	**CISCO Linksys Wireless-N Routers**	**K272.73**
SERVICE FEE	**Installation of wireless router**	**K350.00**

10% GST is payable on all charges except security deposits!

Ideal Hosting for PHP Web Sites
With a wide range of PHP modules and libraries, we are the ideal choice to host the popular open source PHP scripts such as WordPress blog, Joomla content management system, shopping carts, etc.

World Class hosting packages
Our **World Class Web Hosting** packages are ideal for hosting a single personal or business web site. These packages are great for simple static web sites as well as dynamic sites such as Joomla, WordPress, and e-Commerce.

Multi Domain Options
You may easily upgrade to a multi domain package at a later date, if you have more than one web site to host. This will result in cost savings and easier management.

Hosted Exchange Server

Many of our customers are considering a move to an offsite email solution. We've been providing Hosted Exchange for several years and nobody offers this service at a lower price.

Signing up with PNGconnect

Q: Does PNGconnect provide Internet services?
A: PNGconnect is NOT an Internet service provider. They provide domain and email hosting most appropriate for your needs.

Q: I want to sign up and redelegate my domain to PNGconnect but my ISP tells me that I won't be able to send and receive emails.
A: Not true! You will experience no interruptions in getting your emails as we will setup your email accounts exactly the same way as they are now. The only thing you change is your POP3 (incoming mail server) and SMTP (outgoing mail server) settings.

Q: Can you host domain names like www.yourdomain.com.pg?
A: We can host any country specific domain, such as pg, .com, .net, .org, .com.au, .uk, .us, .de, .ch, .cn, .cx, .it, .mx, .ph, .id, .sg, .sk, or any other valid top level domains.

PNGconnect can assist you with registration of standard (.com, .org , etc) and .pg domains. Other Country domain registration is normally done via your local country's registrar. For other countries, once registered, simply set your DNS details to our DNS servers.

Q: How is my account managed?
A: With PNGconnect you can have two options. Either PNGconnect manages your account or give you access to your own control panel from where you can manage each and every aspect of your account yourself. That includes FTP access, email account setup, database setup and much more! For your

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own control panel please select at least Standard Plan.

Q: Are the servers safe and secure?
A: The PNGconnect servers are located in a world class data centre in Sydney and are managed by professionals around the clock to the highest industry standards. Everything is backed up daily.

Q: How do I transfer my site from another host?
The procedure to transfer a live site from another host depends on the complexity of your site. There are several things that PNGconnect provide to make your transition easier. Please review the following steps to use as a guideline.

1. Sign up for an account with PNGconnect.
2. Upload the content of your site to our FTP
3. PNGconnect will create any relevant database that your site may need
4. PNGconnect will create the email addresses required
5. Test your site using the Instant Alias that PNGconnect provides
6. Once everything is good, you may redelegate your domain to PNGconnect DNS servers

Transfer Help
If your site has a significant amount of data to be transferred, we may be able to help you perform direct server to server transfer from your old host. Please send an email with the information about your old account's login information and your new account name with us. We will perform FTP download from your old server using the information provided.

Transferring a com/org/gov.pg domain name
Request a copy of the "Domain Redelegation Form" from us or download the form from our website: www.pngconnect.com. Scroll to the bottom of the page and select from downloads.

Complete and sign the form and fax it to PNGconnect on +675 325 0349 or email the form to accounts@pngconnect.com.

Email
During the DNS transition period, some of your emails may still go to your old host. You need to keep the account open and still check it using your old host's mail server's IP address or generic mail server name. The best way to do this is to set up a separate account on your email program:

1. Using the mail.domain.com - this will work for your PNGconnect account once it's transferred.
2. Using the old host's mail server's IP address or mail server name - this will continue to pick up mails that still go to the old host

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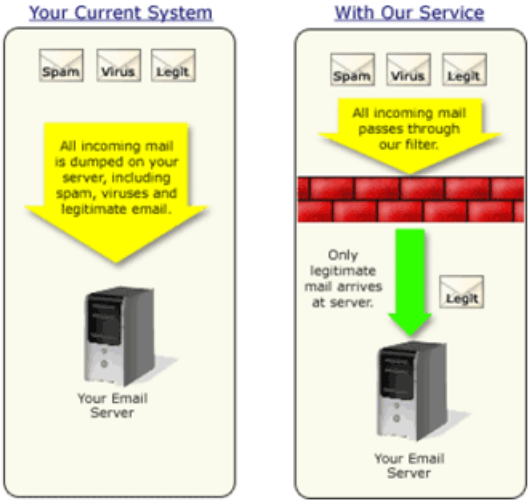
Online anti-spam filtering

All incoming email first filters through our servers. We run a battery of tests on each message and quarantine any spam and/or viruses. We then pass along all legitimate email to your server. We can customize your filtering levels at any time.



The process is fully automated and only adds about 1 second to delivery time, even under very high volume.

To use our service it is necessary to change how your email gets delivered. Specifically, a modification is made to your company's MX record so that your incoming email first passes through our filters. This is not as big of a deal as it sounds. Privacy on our system is guaranteed. No one ever views or even has access to any individual email in this process. No copy or record of any email is retained on our servers, except for the quarantined junk mail and temporary emergency backup.

So give us a try…you've got nothing to lose but your spam.

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Hosted Microsoft Exchange



K20 / month per user

Let us manage your mail. You run your business.

Many of our customers are considering a move to an offsite email solution. We've been providing Hosted Exchange for several years and nobody offers this service at a lower price. Let us help you connect all of your employees and all of their devices. Share contacts, calendars, tasks, and appointments, all with the safety and reliability of a managed Exchange solution from a company you already trust.

Shared calendar and contacts: Users can compare calendars to schedule meetings and have access to collaboration features like shared calendars, groups, global address lists, external contacts, tasks, etc.

Mobility: Includes ActiveSync. Sync your Smartphone to your Exchange account. Works with iPhones/iPads, Android, Windows Phones, Nokia and Blackberry devices.

Large mailboxes: 25 GB of mailbox storage standard and the ability to send attachments up to 50 MB (larger attachment sizes upon request).

Antivirus/anti-spam: Your current spam filtering service is included in this price, both inbound and outbound filtering.

Web-based access: Free Outlook Web Access. Access mail from anywhere with this premium browser-based experience that matches the look and feel of the full Outlook client.

Initial Fees: No setup fees, no contracts.

Guarantee: 30 day money back guarantee. 99.9% Uptime.

Lowest Pricing Available: K20 per month per user (Minimum three users please). No tiered pricing - Our low price includes all Exchange features. Nobody offers a package like this for such a low price.

Support - Enjoy the same great support that you're currently getting with Online Spam Solutions.

Migration: We'll walk you through the transition from your internal Exchange server or from your POP/IMAP service. We'll help you migrate your email, contacts, calendars, and other resources to our Hosted Exchange Platform.

Archiving: For an additional K15/mo./user get unlimited email storage with an unlimited retention period. Fully searchable archive.

More information:

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Hosted Microsoft Exchange



K20 / month per user

Let us manage your mail. You run your business.

Features	K20.00 /user /mo.	K35.00 /user /mo.
Mailbox Size	25 GB	25 GB (unlimited in archive)
Anti-Virus	Yes (Barracuda Anti-Virus)	Yes (Barracuda Anti-Virus)
Anti-Spam	Yes (Barracuda Anti-Spam)	Yes (Barracuda Anti-Spam)
Encrypted Email	✓	✓
Mobile Device Support (Apple, Android, Windows)	✓	✓
Blackberry Support	✓	✓
Exchange ActiveSync	Fully Enabled	Fully Enabled
Web Interface (Outlook Web Access)	✓	✓
Outlook version supported	2003 - 2013	2003 - 2013
Max Attachment Size	50MB	50MB
Aliases	Unlimited	Unlimited
Distribution Lists (group@domain.com)	Unlimited	Unlimited
Email Archiving	1 Week	Unlimited* (see notes)

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Our office is located in the Hitron compound. Entrance (white gate) from Gabaka Street.

Visit our website www.pngconnect.com for downloads of forms and much more!

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